REQUIRED DOCUMENTATION:
Medical records showing the patient’s problems, history, prior treatments, response to treatment, imaging and laboratory studies, details of the skilled needs, details of any specific needs related to risk/trauma/cultural etc., assessment and plan.

BACKGROUND
This guideline applies to Hospice Care in multiple settings, Pediatric Concurrent Care and Pediatric Palliative Care.

DEFINITIONS
Hospice Care: Hospice is a program of care and support for people who are terminally ill. Among its major responsibilities, the interdisciplinary hospice team:

- Manages the patient’s pain and symptoms;
- Assists the patient with the emotional and psychosocial and spiritual aspects of dying;
- Provides needed drugs, medical supplies, and equipment;
- Coaches the family on how to care for the patient;
- Delivers special services like speech and physical therapy when needed;
- Makes short-term inpatient care available when pain or symptoms become too difficult to manage at home, or the caregiver needs respite time; and
- Provides bereavement care and counseling to surviving family and friends.

Hospice Services: Hospice Services include services for adults and children and may be provided in Skilled Nursing Facilities/Nursing Facilities, hospitals, hospice care centers and the member’s place of residence. Hospice services include Pediatric Concurrent Care and Pediatric Palliative Care.

Pediatric Concurrent Care: The medical treatment (inpatient or ambulatory) of a terminal condition in a child. By selecting hospice or palliative care, a member age twenty years of age and younger is not required to forgo life-prolonging services that the member is entitled to under Title XIX Medicaid and Title XXI Children’s Health Insurance Program (CHIP). Pediatric Concurrent Care is not limited to care that is curative and does not require prior authorization.

Pediatric Palliative Care: Pediatric Palliative Care is medical care and treatment for children age 20
years and younger who are not enrolled in Hospice and have a serious and chronic illness that requires pain relief symptom management rather than a cure. While Palliative Care may be provided by a hospice agency, it differs from Hospice Care.

The following are among the services included under Pediatric Palliative Care:
- Hospice covered services as described in WAC 182-551-1210
- Private duty nursing, massage therapy, physical therapy, occupational therapy, or acupuncture
- Services related to symptom management, i.e. medications for pain, nausea, and anxiety; and equipment and related supplies
- Ancillary services, i.e. medical transportation

**INDICATIONS/Criteria**

Initial Hospice Certification Documentation to show medical necessity includes:
- Certification requirement = a written and signed document by the member’s provider certifying the member has a terminal illness with a life expectancy of six (6) months or less if the disease follows its usual course.
- Member or member’s representative or legal guardian elects to receive hospice care and agrees to hospice election statement.
  - Hospice election statement should include ALL of the following:
    - Name and address of the hospice agency providing the care;
    - Documentation that the member or member’s representative or legal guardian is fully informed and understands hospice care;
    - An acknowledgment of the member or member’s representative or legal guardian that they understand certain Medicaid and/or Medicare services are waived by the election (not applicable to children ages twenty and younger);
    - The effective date of the election, which must be filed in the client’s hospice medical record within two calendar days following the day the hospice care begins;
    - Certification of hospice eligibility by the hospice medical director/hospice physician
    - Hospice provider Plan of Care (POC); and
    - Signature of the member or the member’s authorized representative or legal guardian.

Updated POC Hospice election IS required for the Hospice and Concurrent Care benefit for member’s age 20 years and younger.

Hospice election IS NOT required for Pediatric Palliative Care, though care can be provided by certified Hospice agencies.

**MEDICARE ADVANTAGE MEMBERS:**
When Medicare Advantage members elect the Medicare Hospice Benefit, Original Medicare covers those hospice services. Neither Original Medicare nor CHPW Medicare Advantage covers room and board for hospice care for members living in a nursing home or a hospice inpatient residential facility. Facility coverage is provided by Original Medicare when under the General Inpatient benefit for members with symptoms out of control that cannot be managed in the home setting or for short general Inpatient stays when the patient is actively dying and a home death is not desired by the family for cultural/religious reasons. Original Medicare covers brief caregiver respite facility stays when approved by the hospice agency.

Medicare Hospice Coverage Guidelines:
http://www.cgsmedicare.com/hhh/coverage/hospice_coverage_guidelines.html

If the MA member elects Hospice Care with Original Medicare, then, CHPW covers the medically necessary care that is not Hospice related and Original Medicare covers the Hospice care. If the MA member elects Hospice care through CHPW, then CHPW covers all Hospice care.

Link: Page 72 - https://healthfirst.chpw.org/resources/2019_AEP_Documents/EOC/Plan_014_EOC.pdf
For Dual Eligible Members: Information about Medicare Part A (hospital coverage) (WAC 182-551-1200 (4)): A member who is also eligible for hospice under Medicare Part A is not eligible for the hospice Medicaid daily rate through the Medicaid agency’s hospice program. The Medicaid agency does pay hospice nursing facility room and board if the member is admitted to a nursing facility or a hospice care center and is not receiving general inpatient care or inpatient respite care. (Also see WAC 182-551-1530).

WA APPLE HEALTH MEMBERS:
For criteria for clients 20 years of age and younger who request either Pediatric Hospice and Concurrent Care benefit, or the Pediatric Palliative Care benefit, select the most recent HCA Hospice Services Billing Guide from the list in the following link:
HCA Hospice Services Billing Guide

SPECIAL CONSIDERATIONS

If the life-prolonging treatment provided by Concurrent Care includes non-covered services in accordance with WAC 182-501-0070, the provider must request an exception to rule in accordance with WAC 182-501-0160.

LIMITATIONS/EXCLUSIONS
Please refer to a product line’s certificate of coverage for benefit limitations and exclusions for these services:
### Citations & References

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<tr>
<th>CFR</th>
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<tbody>
<tr>
<td>WAC</td>
<td>WAC 182-551-1860; WAC 182-551-1200; WAC 182-551-1530;</td>
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<td>RCW</td>
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<tr>
<td>Contract Citation</td>
<td>WAH-IMC 1.131: Hospice Services 5.20.3.3.7: End of life and hospice care 16.5.1: If an Enrollee changes AH MCOs and the change becomes effective while the Enrollee is receiving hospice services, the AH MCO that the Enrollee was enrolled with on the date of hospice admission is responsible for payment of all covered hospice services regardless of place of service. This responsibility continues from the date of admission until the date the Enrollee no longer meets criteria for hospice or is discharged from hospice. The AH MCO that is receiving the Enrollee is responsible for coordinating discharge and ensuring continuity of services for the Enrollee. 17.1.24: Palliative Care and Care Coordination: Provision of skilled care services and care coordination to Enrollees with a life-limiting medical condition under a palliative care model. Services can be provided in the following settings, but not limited to, hospice care centers, hospitals, clinics, and the Enrollee’s home. 17.1.25: Hospice Services: Includes services for adults and children and provided in Skilled Nursing Facilities/Nursing Facilities, hospitals, hospice care centers and the Enrollee’s home. Hospice services include: 17.1.25.1: Pediatric Concurrent Care- Treatment, including diagnostics, that is related to an Enrollee’s terminal condition for an Enrollee aged 20 and younger who voluntarily elects hospice care.</td>
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concurrent care preserves the Enrollee’s rights to hospice care without waiving any rights to services that the Enrollee is entitled to under Title XIX Medicaid and Title XXI CHIP. (WAC 182-551-1860).

**Local Coverage Determination (LCD):**

HOSPICE - Determining Terminal Status (L33393)


**Other Requirements**

**NCQA Elements**

**Revision History**

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<tr>
<td>05/19/2015</td>
<td>Created</td>
<td>Kate Brostoff, MD</td>
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<tr>
<td>05/26/2015</td>
<td>Approved</td>
<td>MMLT</td>
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<tr>
<td>06/06/2016</td>
<td>Updated language to 2016 AH Contract; links and references checked</td>
<td>Kate Brostoff, MD</td>
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<tr>
<td>06/14/2017</td>
<td>Updated definitions and coverage to align with</td>
<td>Cyndi Stilson, RN</td>
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<td>06/15/2017</td>
<td>Changed ‘means’ to ‘is’ under Pediatric Palliative Care definition</td>
<td>LuAnn Chen, MD</td>
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<tr>
<td>06/16/2017</td>
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<tr>
<td>04/07/2018</td>
<td>Updated HCA Billing Link. Removed all references to Prior Auth as no longer required. Clarified that pediatric concurrent care does is not limited to curative services.</td>
<td>Justin Fowler, RN</td>
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<tr>
<td>04/20/2018</td>
<td>Transferred to new template; changed from UM326 to MM326</td>
<td>Cindy Bush</td>
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<tr>
<td>04/24/2018</td>
<td>Clarified definitions of Hospice, Palliative and Concurrent Care. Waiving of services is not applicable to children. Removed all reference to prior authorization for concurrent care. Updated links for the HCA hospice billing guide.</td>
<td>LuAnn Chen, MD</td>
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<td>UM Medical Subcommittee</td>
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<tr>
<td>02/12/2020</td>
<td>WAH-IMC and MA Contract Citations updated</td>
<td>LuAnn Chen, MD</td>
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<td>04/03/2020</td>
<td>Added required documentation</td>
<td>LuAnn Chen, MD</td>
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