

## Join us for our 2023 Provider Workshop!



Community Health Plan of Washington will be hosting our annual online workshops, tailored to cover a wide range of topics that are important to our valued hospital and clinic partners.

The content of our workshops is targeted for staff who work in a hospital or clinic setting in the following departments: billing, front desk/registration (eligibility), medical records, referrals, authorizations, appeals, and other staff who would benefit from the topics outlined on the agenda below.

The workshop is scheduled for 90 minutes, offered at three different times to best accommodate your schedule. You only need to attend one workshop.

## **Dates and Times**

Option #1 Wednesday, December 6, 12:00-1:30 pm Option #2 Thursday, December 7, 8:00 – 9:30 am Option #3 Thursday, December 7, 2:00 – 3:30 pm

## **Agenda Highlights**

We want to ensure you can run your practice smoothly and efficiently interact with CHPW lines of business: Apple Health, Medicare Advantage, and Cascade Select Individual & Family Plans. Topics include:

- Provider Credentialing
- Provider Updates/Changes
- Claims & Billing
- Appeals
- Eligibility and Benefits
- Prior Authorizations
- Online Portals
- Q & A, Door Prizes, and more...

Calendar Invites will be sent shortly – please watch your email.

You only need to accept one of the three invites.

Please feel free to forward this invitation to others in your organization.