

# Community Health Plan of Washington

## Information on COVID-19



Provider Bulletin: April 20, 2020

Dear Provider:

We are providing the latest information for you regarding your work with CHPW around COVID-19. Please share this information with your clinical and administrative staff, as needed.

We'll continue to update you as this response evolves. As information is changing rapidly, please defer to the most recent communication.

For Previous Bulletins and a complete list of FAQs, [click here](#).

CHPW is ready to partner with you in any ways we can be of assistance. You are not alone... Please reach out to us if you think of anything.

## UPDATED INFORMATION

as of 4/20/2020

(Information is subject to change)

*The information in this section reflects new or revised information since the last dated bulletin.*

### MEDICAID BILLING

## Are there billing guidelines for School-Based Health Centers?

Yes. The HCA has developed an [FAQ for School-Based Health Centers](#) that is updated periodically.

## MEDICARE BILLING

### Is CHPW waiving cost-share for COVID-19 testing?

Yes. During the COVID-19 outbreak, CHPW is waiving Medicare member cost-sharing (copays, deductibles and coinsurance) for covered services for COVID-19 related tests and treatments. This applies regardless of where services take place including, but not limited to, telehealth, primary care physician visits, specialty physician visits, hospital stays, labs, home health, and ambulance services.

## TELEMEDICINE & BEHAVIORAL HEALTH

[Northwest Mental Health Technology Transfer Center](#) and the [Behavioral Health Training, Workforce and Policy Innovation Center](#) of the [BHI](#) are partnering to present an 8-session telehealth learning series for behavioral health providers across the continuum of behavioral health care in Washington State in response to COVID-19.

The webinar series will meet twice weekly for four weeks and will address a variety of topics related to telehealth, including operational and administrative issues (such as billing), equipment and technology requirements, and strategies to provide effective clinical care.

### Webinars are held on:

- Wednesdays from 2 - 3pm PT
- Fridays from 11am - 12pm PT

For more information on the training series -[Click Here](#).

### Upcoming sessions:

- Wednesday, April 22, 2-3pm PT -- Training #1: Telehealth Nuts & Bolts Kick-Off -- [Register here](#)
- Friday, April 24, 11am-12pm PT -- Training #2: Telehealth: Myths and Facts You Need to Know -- [Register here](#)

## PHARMACY

### Are signatures still required to fill prescriptions for Medicaid members?

No. The HCA is temporarily removing the [requirement to obtain a signature](#) from the Medicaid client or the client's designee upon receipt of pharmacy products dispensed and delivered directly to a client.

Are regular Pharmacy updates occurring?

Yes. The [April Pharmacy Preferred Newsletter](#) can be accessed on the CHPW website.

## PROVIDER RESOURCES:

### HCA

- [HCA Information about COVID-19](#) – Content is updated on this site frequently
- [HCA Medicaid Clinical Policies and Billing for COVID](#) revised April 15, 2020
- [HCA Behavioral Health Policy & Billing During COVID](#) revised April 8, 2020
- [HCA Guidance for Office Based Opioid Treatment \(OBOT\) DATA 2000 waiver prescribers](#)
- [HCA Guidance for Opioid Treatment Programs \(OTP\)](#)

### WASHINGTON DEPT. OF HEALTH

- [WA DOH COVID Provider Resources and Recommendations](#)

### CMS

- [CMS Letter to Clinicians](#)
- [CMS COVID Partner Toolkit](#) released March 19, 2020
- [CMS COVID-19 Emergency Declaration](#) Fact Sheet for Providers
- [CMS Waivers & Flexibility for Health Care Providers](#)
- [CMS Provider Telemedicine Toolkit \(General\)](#) released March 20, 2020
- [CMS Provider Telemedicine Toolkit \(ESRD\)](#) released March 20, 2020

### MISCELLANEOUS

- [HHS Notice of HIPAA Enforcement Discretion](#) released March 17, 2020
- [Northwest Regional Telehealth Resource Center](#)
- [Relias COVID-19 Online Training and Resources](#) (Free)
- [SAMHSA COVID Guidance](#)
- [Washington Chapter American Academy of Pediatrics \(WCAAP\) COVID-19 Resources](#)