



Community Health Plan of Washington Information on COVID-19

Provider Bulletin: November 24, 2020

Dear Provider:

We are providing an update to information for you regarding your work with CHPW around COVID-19. Please share this information with your clinical and administrative staff, as needed.

CHPW is ready to partner with you in any ways we can be of assistance. You are not alone... Please reach out to us if you think of anything.

UPDATED INFORMATION (as of 11/24/2020. Information is subject to change)

The information in this section reflects new or revised information since the last dated bulletin.

Medicaid Utilization Management

Durable Medical Equipment (DME): CHPW will approve any DME needed for discharge from an inpatient setting. DME that is rental will be approved for 10 days initially. Non-custom items for purchase (such as bath aids) are included, but this does not include custom DME items for purchase (such as a power wheelchair). Notification can be sent after discharge and will be approved. The DME must be a benefit under the Medicaid or Medicare program for which the member is eligible.

SNF/Inpatient Rehab: CHPW will approve a minimum of 10 days for any SNF/Inpatient Rehab stay needed to discharge a member from an acute inpatient setting. Notification can be sent after discharge and will be approved.

Hospital Transfers: All hospital lateral transfers can occur without approval of CHPW. As long as the member's continued inpatient admission is medically necessary, facilities can transfer a CHPW member to another accepting facility. The accepting facility still needs to send notification to CHPW when the member is admitted.



Home Health and Respiratory Care: CHPW is temporarily removing the requirement for prior authorization for the following services: Home Health, Ventilators, and CPAP/Bi-PAP. Prior authorization is not required for any respiratory supplies at this time. However, we request that notification be sent to us as soon as possible that the service is being provided so we can support care coordination for our members requiring these services.

Prior Authorization: For all services that require prior authorization, CHPW will temporarily allow retro authorization requests.

Health Care Authority (HCA) Seeking Input on Telehealth Policy

The HCA is hosting a listening session via webinar on December 2 to inform ongoing policy development around telehealth and telemedicine. Learn more [here](#).

Previous Provider Bulletin

- [Oct. 5, 2020](#)