



COMMUNITY HEALTH PLAN
of Washington™
The power of community

Apple Health (Medicaid)
Medicare Advantage
Individual & Family Plans

Community Health Plan of Washington

Health coverage for every age and stage of life



Your local partners in health

For more than 30 years, Community Health Plan of Washington (CHPW) has been serving Washington residents with quality health care.

Why Washington? We live here. We're deeply rooted in the communities we serve, because they're our communities, too.

Our local connections support your whole health—through food banks, mental health services, help with utilities, and more. Plus, all our plans include one-on-one support from trained staff. You're never alone.



Apple Health (Medicaid)

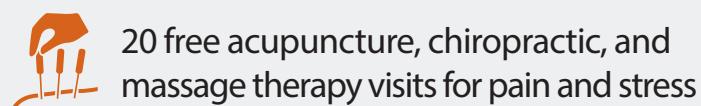
Consider Apple Health if ...

- ✓ Your household income is at or below the Apple Health standard*
- ✓ Or, you have kids or are pregnant

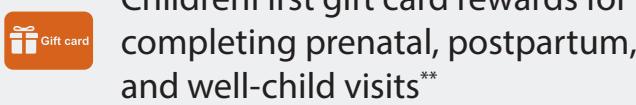
Benefits include...



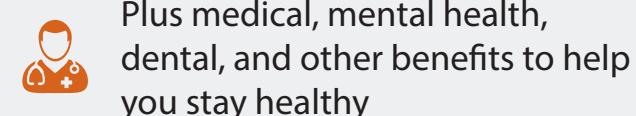
Free eyeglasses for adults



20 free acupuncture, chiropractic, and massage therapy visits for pain and stress



ChildrenFirst gift card rewards for completing prenatal, postpartum, and well-child visits**



Plus medical, mental health, dental, and other benefits to help you stay healthy

See more at:
chpw.org/benefits



Individual & Family Cascade Select

Consider one of our Individual & Family Plans if ...

- ✓ You are 19 through 64 years
- ✓ Your household income is too high for Apple Health, but you want a more affordable health plan that still covers standard benefits

Benefits include...



Medical, specialist, prescription drug, and mental health coverage



24/7 phone or video access to a doctor with \$0 copay for Urgent Care visits through CHPW Virtual Care



Earn MemberFirst gift card rewards for completing key preventive screenings



One-on-one Care Management support

See more at:
individualandfamily.chpw.org/benefits



Medicare Advantage Dual Plans (HMO D-SNP)

You may qualify for one of our Dual Plans if ...

- ✓ You are enrolled in Medicare and eligible for full or partial Medicaid
- ✓ You want all your Medicare and Medicaid services under one plan, plus additional supplemental benefits

Benefits include...



\$2,250/year for preventive and comprehensive dental services[†]



1 routine eye exam plus \$500 every year for glasses or contacts



40 one-way rides (40-mile limit) per year to health-related appointments



One-on-one support for your health with a dedicated CHPW Care Team

See more at:
medicare.chpw.org/dual-complete
medicare.chpw.org/dual-select



What our members have to say



Perla, 27

Apple Health (Medicaid)

A new mom with an unstable home and few supportive people in her life. She'd just had a baby, and needed help with mental health, transportation, and housing. CHPW's team helped her get the care and resources she needed.

"Thank you again so much. Your program is hands-down the best thing I have ever seen offered to people in my position, and you guys go beyond that. I have received far more than just help."



Yuusuf, 67

Medicare Advantage

Yuusuf had complex medical needs—but he also had our team on his side. CHPW's Case Management team helped him schedule podiatrist and colonoscopy appointments, and arranged for his medications to be delivered to his home.

"I feel a pressure has been lifted off my shoulders ... I feel comfortable, finally, about my health care."

Questions?

We're here to make things easier. Our friendly enrollment team is ready to help you find the plan that best fits your needs and situation.

Apple Health (Medicaid)

1-866-907-1904 (TTY: 711)

Monday-Friday, 8 a.m. – 5:30 p.m.

chpw.org



Individual & Family Cascade Select

1-833-993-0181 (TTY: 711)

Monday-Friday, 8 a.m. – 5 p.m.

individualandfamily.chpw.org



Medicare Advantage

1-800-944-1247 (TTY: 711)

7 days a week, 8 a.m. – 8 p.m.

medicare.chpw.org



Community Health Plan of Washington (CHPW) is an HMO plan with a Medicare contract and a contract with the Washington State Medicaid program. Enrollment depends on contract renewal. CHPW complies with applicable federal, state, and local civil rights laws and does not discriminate based on race, color, national origin, age, sex, veteran status, or disability. If you need an accommodation or require documents in another format or language, call your plan's Customer Service: Apple Health (Medicaid) members, call 1-800-440-1561 (TTY: 711), 8 a.m. to 5 p.m., Monday to Friday. Individual & Family members, call 1-866-907-1906 (TTY: 711), 8 a.m. to 5 p.m., Monday to Friday. Medicare Advantage (HMO D-SNP) members, call 1-800-942-0247 (TTY: 711), 8 a.m. to 8 p.m., 7 days a week. ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al servicio al cliente. ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Зателефонуйте в службу підтримки клієнтів.