



COMMUNITY HEALTH PLAN
of Washington™
The power of community

CHPW Covers Acupuncture, Chiropractic, and Massage

Community Health Plan of Washington (CHPW) Apple Health (Medicaid) and Medicare Advantage plans cover Acupuncture, Chiropractic, and Massage services under an open network. That means the provider doesn't need to be contracted with CHPW to be paid for treatments those members receive, as long as the person providing the service has the appropriate Washington license.

CHPW Apple Health and Medicare Advantage members do not need a referral from their primary care provider for these services.



	CHPW Apple Health (Medicaid)	CHPW Medicare Advantage [‡]	
		Dual Complete, Dual Select, Plan 2	Plans 1, 3, 4, Freedom Plan
 Acupuncture	 Up to 20 visits per year*	 Up to 25 visits per year**	 Up to 12 visits per year ⁺
 Chiropractic	 Up to 20 visits per year*	 Up to 25 visits per year**	 Up to 12 visits per year ⁺
 Massage	 Up to 20 visits per year*	 Up to 25 visits per year**	Not covered

CHPW Medicare Advantage plans also cover Naturopathy visits. See visit limits and more details at: medicare.chpw.org/member-center/medicare-plan-benefits/health-and-wellbeing

CHPW Individual & Family Cascade Select insurance plans cover acupuncture, chiropractic, and naturopathic care from in-network providers only. More details at: individualandfamily.chpw.org/alternativetreatments

*Visit limits are combined total for acupuncture, chiropractic, and massage. Chiropractic limit applies to adults 21+. Child chiropractic is covered directly by Apple Health. Massage visits are based on session length of 30 minutes; a one-hour massage would count as two visits.

**Visit limits are combined total for acupuncture, chiropractic, massage, and naturopathy.

+Visit limits are combined total for acupuncture, chiropractic, and naturopathy.

‡CHPW Medicare Advantage (MA) Plans 1, 2, 3, 4, and Freedom are HMO plans. CHPW Dual Complete and Dual Select are HMO Dual Eligible Special Needs Plans (HMO D-SNP).



How do I get paid for a service I've given?

Follow the easy claims process outlined on our website: chpw.org/provider-billing

Look under the "Alternative Treatments Billing Guidelines" section on the webpage for details on the covered benefits, codes, and billing requirements specific to the patient's insurance plan. Then, in the "Claims" section, download and fill out the "1500 Claim Form."

Because of our open network, we will accept claims from any licensed provider, as long as they are certified to provide the services within the scope of their license. We encourage you to bill us on behalf of CHPW members.

If you have questions about claims or billing, please contact Customer Service at **1-800-440-1561**.



Scan me to go to CHPW's provider billing page



Join CHPW's Network

CHPW strongly believes in the value of whole-person care. With your support, we can make a real impact on the quality of people's lives. To join our network, just fill out our online Provider Enrollment Form, and we'll be in touch: chpw.org/provider-center/join-our-network. If you have questions, email our Provider Relations Department at: Provider.Relations@chpw.org.

