

Why is this happening?

CHPW regularly reviews our pharmacy network. We made this decision after careful review of all options. Removing Rite Aid and Bartell drug chain pharmacies in no way reflects on the level of care they have provided CHPW members in the past.

We have made sure that all CHPW members have another pharmacy option within 3.5 miles of their current pharmacy location. This change allows us to focus on a pharmacy network that fully includes our Community Health Center partners.

What should I do?

If you are a Rite Aid/Bartell's pharmacy user, you should have received a letter listing three other pharmacies near you. If you did not receive a letter listing three options, have questions, or need help finding a new pharmacy, we can help. Please call us from 8 a.m. to 5 p.m., Monday through Friday at **1-800-440-1561**.

After you choose your new pharmacy, they can help move your prescriptions. It can be done in three easy ways:



Take your prescription bottle to your new pharmacy. They will call your old pharmacy and move your prescription.



Call your new pharmacy and ask them to call your old pharmacy about moving your prescription.



Ask your doctor to call your new pharmacy with your prescription details.

Do I need to wait until June 1 to move my prescriptions?

No. You can change pharmacies at any time by following the steps above. But after June 1, Rite Aid or Bartell's will no longer be able to fill your prescriptions, so you'll need a new one by then.

Will I have to pay for my prescriptions at a new pharmacy?

No. Your Apple Health coverage with Community Health Plan of Washington will still cover all your prescriptions at a new pharmacy in the CHPW network.

Will the new pharmacy fill all of my prescriptions when I need them?

Yes. Your new pharmacy will still be able to fill all of the routine medications your doctor(s) has prescribed. Some medications, called Specialty Medications, are only available at Specialty Pharmacies.

Some pharmacies in the CHPW network may be able to deliver your prescriptions to your home. Please ask your new pharmacy if they offer delivery.