



COMMUNITY HEALTH PLAN
of Washington™
The power of community

Community Health Plan of Washington (CHPW)

Member Advisory Council (MAC)

Apple Health MAC Meeting

First Quarter 2025 – March/April 2025

Meeting Name	CHPW Member Advisory Council Meeting – Q1 2025 (Apple Health)
Date/Time	Main Session: Thursday, March 27, 2025, 11am – 1pm PST
Location	Zoom
Meeting Purpose	Quarter 1 Apple Health MAC Meeting
Facilitator	Fathiya
Note Taker/Tech Support	Ugbad

Agenda

Topic	Presenter	Time
1. Introductions and Welcome a. Who we are i. Share your name, preferred pronouns, and why you joined b. MAC Updates c. Community Agreements	CHPW Team & MAC Members	30 minutes
2. 2024 Meetings Follow-up Recommendations and Action Items a. Review member recommendations and follow-ups b. Feedback Loop	CHPW Team	20 minutes
Break	Everyone	5 minutes
3. Members onboarding journey a. What works and what doesn't? b. Challenges and barriers of the process c. Welcome kit and outreach experience	CHPW Team	55 minutes
4. Wrap up a. Is there anything else that you want to share? b. We will be following up with gift cards & slide deck and escalations	CHPW Team	10 minutes

Community Agreements

We respect confidentiality
We take care of ourselves
One person speaking at a time
We are mindful of lived/living experience
We keep an open mind
We ask questions
We are prepared to participate