The Medically Intensive Children’s Program (MICP) provides skilled nursing services to children ages 17 and younger. These children have complex medical needs that require a registered nurse to provide support. Nursing services may be provided in the family home, foster homes, and in contracted medically intensive children’s group and staffed residential homes.

Contact
Community Health Plan of Washington Customer Service
(800) 440-1561 | customercare@chpw.org
CHPW:
- Determines clinical eligibility and arranges medically necessary skilled private duty nursing services.
- Assesses the child and determines medically necessary services, including the specific number of hours required and authorized.
- Arranges medically necessary services to assure timely access.
- Sends you a written letter called a Planned Action Notice telling you if you are eligible or if your service changes.

HCA:
- Provides oversight of CHPW provisions of MICP services
- Helps family who may be experiencing difficulty obtaining private duty nursing services.
- HCA is responsible for ensuring that children enrolled in Apple Health (Medicaid) get the nursing services they need.

If you need additional assistance in getting private duty nurses:
Community Health Plan of Washington’s Customer Service Center: (800) 440-1561
customercare@chpw.org

Health Care Authority Medical Assistance Customer Service Center: 1 (800) 562-3022

What are individuals’ rights regarding private duty nursing services under Medicaid?
The Americans with Disabilities Act gives you or your child the right to receive your Medicaid services in your home or community—and not in a hospital or institution—if possible. This federal law requires states and Medicaid managed care plans, if applicable, to respond to families’ requests for help arranging (directly or through referral) skilled private duty nursing services. Families must get timely access to these services. If you feel that you aren’t getting these services in a timely way, or that you aren’t getting all of the services that you are authorized to receive because you can’t find nurses, you have the right to ask the state or the managed care plan to help you get this nursing.

Who do families contact for legal assistance?
In September 2015, a group of children receiving Medicaid benefits filed a federal lawsuit against the state. The lawsuit claimed that the state was violating federal Medicaid law and the Americans with Disabilities Act in providing in-home nursing care. In January 2016, a federal judge issued a preliminary injunction against the state, ordering the state to take all actions necessary to provide the required in-home nursing care to the plaintiffs.

In December 2016, the Plaintiffs and the state reached a settlement of the lawsuit. The settlement requires the state to take certain actions to increase the level of in-home nursing care for eligible Medicaid clients, including sharing this fact sheet with families.

For more information, contact the Northwest Justice Project:
- Telephone: (206) 707-7205
- Online: www.nwjustice.org/ahr