



STATE OF WASHINGTON
HEALTH CARE AUTHORITY

626 8th Avenue, SE • P.O. Box 45530 • Olympia, Washington 98504-5530

SUBJECT: Interpreter Services Changes July 1, 2017

This communication is for information purposes only.

To Community Health Plan of Washington and Molina Health Care Services,

The Health Care Authority (HCA) Interpreter Services Program is changing rates paid and reimbursed for language services provided to Apple Health clients. These changes take effect July 1, 2017 or upon approval of the Legislature. Please share the attached notice with your provider networks.

Spoken language interpreters are independent contractors covered by a collective bargaining agreement (CBA) between the State of Washington and [WFSE/AFSCME Council 28](#). Services are requested through the State single coordinating entity CTS LanguageLink (CTS). To support Mental Health (MH) and Substance Use Disorder (SUD) services in Southwest Washington in the fully integrated managed care region, providers were authorized to obtain services through private agencies when services were denied by CTS. A paid invoice is submitted to CTS for reimbursement by the state.

Please note the following changes:

- Effective July 1, 2017: spoken language interpreter claims will be reimbursed up to \$38.50 per hour
- Effective July 1, 2018: spoken language interpreter claims will be reimbursed up to \$39.76 per hour
- Effective July 1, 2017: Telephonic claims will be reimbursed at the rate of \$.60 per minute
- Effective July 1, 2017: Video remote interpreting (VRI) will be reimbursed at \$2.85 for the first 10 minutes and \$.60 per minute thereafter.
- Providers are responsible for any costs that exceed these rates
- American Sign Language (ASL) services will be reimbursed up to a maximum rate of \$80.00 per hour

We recognize the impact this may have on your operations and will continue to communicate with you any changes that may affect provider's access to these services.

For any additional questions, please contact the HCA Interpreter Services Program at INTERPRETERSVCS@hca.wa.gov.