



Community Health Plan of Washington (CHPW) Integrated Managed Care (IMC) Fee Schedule FAQ

1. What is CHPW's IMC Fee Schedule?

The intent of CHPW's IMC Fee Schedule was to develop fair and competitive rates for many of the Mental Health (MH) and Substance Use Disorder (SUD) services not otherwise listed on the Health Care Authority's (HCA) Fee Schedules. It was also designed so that providers did not have to bill by provider type.

2. What has changed from the current copy of CHPW's IMC Fee Schedule?

CHPW has revised its IMC Fee Schedule to align with the HCA's recent Service Encounter Reporting Instructions (SERI) changes effective July 1, 2019. Please refer to the July 1, 2019 SERI for these specific changes https://www.hca.wa.gov/assets/billers-and-providers/SERI_v2019-1EffectiveJuly1_2019.pdf. In addition, CHPW has revised the IMC Fee Schedules to include only our standard rates. Please refer to your individual CHPW Provider Agreement for your contracted rates.

3. With so many different rates and fee schedules to reference, what hierarchy does CHPW use to pay?

Because not all contracts are the same, please consult your own Provider Agreement with CHPW first. CHPW pays in the following order, if applicable:

- **First:** Carve-Outs and Custom Rates specifically listed in the Agreement
- **Second:** CHPW IMC MH and SUD Fee Schedules
- **Last:** HCA SUD and MH Fee Schedules

4. SERI provides modifiers, so why does CHPW's IMC Fee Schedule not list the modifiers with the CPT/HCPCS code?

It is important to **always** bill services first and foremost according to your current CHPW Provider Agreement in terms the correct units, codes and modifiers. This is especially important for any carve outs specifically listed in the Agreement and CHPW's IMC Fee Schedules. All other services must be billed according to the service outlined in the SERI and HCA's applicable Billing Guides and Fee Schedules. In addition, all billing practices must adhere to national and standard coding rules.



5. Does CHPW's new IMC Fee Schedule impact our reimbursement?

In most instances, no. CHPW did not change our standard IMC rates but revised the IMC Fee Schedule only to align with HCA's SERI changes effective July 1, 2019. Due to these changes, services that may have previously been billed in minutes may now only be billed as encounter units.

6. Who can I contact at CHPW for questions?

For questions related to CHPW's IMC Fee Schedule, please email Provider Relations at provider.relations@chpw.org.