



COMMUNITY HEALTH PLAN
of Washington™
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NAVIGATOR NEWS



JAN 2023

Apple Health renewal starts April 2023. Here's what's next for your clients.

Dear community,

The Washington Health Care Authority (HCA) anticipates resuming their normal operations on April 1, 2023. That means your Apple Health clients will start to receive notices asking for renewal information. Those with a renewal date in May will be the first to go through redetermination.

From the HCA's announcement:

Clients will receive a renewal notice prior to the end of their renewal period sometime over the next 12 months, based on a client's renewal date.

For example, clients with a renewal date in May, will receive a renewal notice in the month of April. Clients found not eligible could lose their coverage as early as 4/30, but more likely at the end of May.

[Read the full announcement](#)

What's next?

We're asking our CHPW Apple Health members to update their contact information and communication preferences through **Washington Healthplanfinder**. This will ensure we know how to get in touch when it's time for them to renew. Please help us in this work and spread the word to your clients!

If you have questions or concerns, or if you need assistance, call us at 1-800-440-1561 (TTY: 711), 8 a.m. to 5 p.m., Monday to Friday. We'll be happy to help.

As always, we appreciate your hard work and dedication in serving Washington's communities.

Be well,

Community Health Plan of Washington

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