

Credentialing Audit Under Way

The next time your phone rings, it might be Community Health Plan of Washington calling. We're currently phoning providers to verify and update credentialing and contracting materials.

The primary goal of our audit is to improve the accuracy of our provider-related data. Accurate data will, among other things, help reduce rejected claims and improve the implementation of National Provider Identifier and taxonomy codes. It will also enhance our evaluation of network adequacy, reduce redundancy, and help us launch a new archiving system.

For information about the project, or about other credentialing issues, please call the credentialing department at 1-800-440-1561.